



FAQs



Will I get lost?

We understand that starting in a new school can be hard, especially starting in a secondary where the school is a lot bigger, and you have to move around a lot more. During the first few weeks, there will be lots of support to help you find your way around the school, don't worry if you get a little lost as there will always be someone to help you.

How much homework do we get?

All homework is set through the online system called Show My Homework. You will be able to access this through the Show My Homework website, the app or through the school website. Core subjects (English and Maths) set homework once a week, whereas other subjects will set work once a fortnight.

What should I bring with me every day?

You will need to make sure that you're in the correct school uniform, have PE kit if required and bring in the correct equipment every day. At Hylands, we have our 5 -a -day

You will need (at the minimum):

- 1) A pen (We suggest you bring two)
- 2) 2 pencils (We suggest you bring two and a pencil sharpen)
- 3) A rubber
- 4) Ruler
- 5) Reading Book
- 6)

What if I can find my tie, blazer or shoes in the morning?

It is important that you stay organised and have all of your equipment and uniform ready the night before, so you don't forget or lose anything. If for any reason you can't find a piece of uniform it is important that you bring a note in from home, your form tutor will ensure that you are set up for the day and contact a parent or carer at home to help rectify the problem.

What happens if I need the toilet?

Students are not allowed to leave lessons for any reason unless they have a note; there are plenty of opportunities to go to the toilet during the day so you will be fine. If there are personal or medical concerns, then please contact your tutor, and they will be able to offer advice and support.



FAQs



Are the teachers nice?

All of the staff at Hylands are looking forward to you starting with us and helping to support you in the start of your journey through the school.

Who can I talk to if I am upset?

Hopefully, you will be happy and enjoy your time at Hylands, but if a situation arises that you are upset or worried about anything, then there are lots of people that you can talk to. The first point of call is your tutor, but both Ms Marsh and Mr Hepworth will also help you in any way they can.

What time does school start and finish?

School starts at 8.30 am each day, but you are expected to be in school for 8.25 am to ensure that you are not late. We finish at 3 pm each day, except Tuesdays where we finish at 2.10 pm, but we have a wide variety of extracurricular clubs that run after school that you can sign up for.

What clubs are there?

We offer a wide variety of extracurricular clubs that students can sign up for. Both our PE and creative arts depts run clubs daily for students with other departments such as science, IT and tech running weekly clubs. As a new student, you will be invited to a freshers fayre where you will be introduced to all the clubs and have a chance to sign up to them. A club timetable will be posted onto the school website for parents and carers to view.

Is the food nice?

Our canteen offers a wide variety of food both hot and cold. It runs a breakfast club before school and supplies food for the students at both break and lunch. A full menu is available on the website, and allergies and intolerances are catered for.

Where do I go if I lose something?

If you do lose something, it is a good idea to check the classrooms that you have been taught in that day, speak to your friends and tutor before you check in lost property.

Will I get told off if I am late for lessons at the start?

No. One of the biggest differences between primary and secondary is that you move around the school for your different lessons. There will be lots of support to help you get used to finding your way to your lessons and staff will be considerate if you are a little late in the first few weeks.



FAQs



What do I do if I feel ill during the day?

If you feel ill during a lesson, then you need to speak to your teacher, if the teacher can't help you in class then you will be given a note to go to the LRC to be checked by a first aider.

What do I do if I arrive late to school?

If you do arrive after 8.30 am then it is very important that you sign in at the main reception before coming into school. If there is a genuine reason why you are late such as a bus not coming or traffic, then your parent or carer should contact the school and inform reception.

What does a Form Tutor do?

Your Form Tutor is your first point of contact at the school. They will be working with you throughout your time at the school, supporting you both academically and pastorally.

What does a Head of Year do?

Ms Marsh is your Head of Year, and her role is to ensure that your transition from primary school is as smooth as possible. Ms Marsh oversees all the different elements of your Hylands experience from the tutor team, attendance and awards. Along with your tutor and Mr Hepworth, she is here to make sure you feel safe and happy in school and throughout Year 7.

What does a Pastoral Support Manager do?

Mr Hepworth is your Pastoral Support Manager or PSM; he is here to look after your welfare at the school. Along with your tutor, he is here to make sure that you feel happy and safe in the school and will help deal with any issues or incidents that occur, and he is also a contact for parents if they have any concerns.